



GREEN APPLE BANQUET HALL

No. 50, Park Road, Anna Nagar West,
Chennai – 600101, Tamil Nadu
7449000111/222
contact@green-apple.in

TERMS & CONDITIONS

OUR HAPPY RULES & FRIENDLY REMINDERS

(Aka: How to have a blast without turning us grey!)

PART 1: BOOKING & PAYMENTS

(Because clarity is the first step to a great party!)

1 First Come, First Served!

We don't play favourites. The earliest confirmed booking wins the date. Simple as that!

"The early bird gets the worm. The early host gets the hall!" 

2 No Phone-Pencil Bookings!

Unless you can fax us a slice of cake, we need a **signed agreement** from YOU — the awesome Host. 

3 Pay in Full to Confirm!

Your booking is **confirmed ONLY** when we receive **FULL payment** — that means:

-  100% Hall Rent (HR)
-  50% of HR as Security Deposit (SD)

No payment? No reservation. We love you, but we love clarity more!

"Money talks. And it says: 'Book me now!'" 

4 Security Deposit — What's That About?

Think of it as a "we-trust-you" fund. It's fully refundable **IF** you leave the place as beautiful as you found it — no scratches, no stains, no surprises. Our coordinator will do a happy walk-through after your event and confirm all is well. ✨

5 Damages Happen — We Get It!

If something breaks, spills, or goes missing, we'll deduct repair/cleaning costs from your deposit. If damages exceed the deposit amount, you agree to pay the balance at current market value. We'll notify you right away — no hidden surprises!



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"To err is human. To repair costs extra." 😊

6 🚫 REFUNDS? WE DON'T DO THEM. PERIOD. 🚫

Let's be super-duper crystal clear: **ONCE YOU PAY US, THAT MONEY STAYS WITH US. FOREVER.**

- ❤️ Security Deposit? **Non-refundable.**
- ❤️ Hall Rent? **Non-refundable.**
- ❤️ Additional services? **Non-refundable.**
- ❤️ ANY payment you make? **NON-REFUNDABLE.**

No "but my flight got cancelled." No "but it rained." No "but we changed our minds." No "but my cousin's wedding got postponed." **ZERO REFUNDS. ZERO EXCEPTIONS. ZERO LOOPHOLES.**

We block your date exclusively for YOU — turning away other bookings, losing other opportunities. When you commit, we commit fully. We need you to do the same. ❤️

"Refunds are like unicorns — they don't exist here." 🦄

(If you're still reading this and smiling, you're our kind of host!)

7 📅 ✖ Cancellation? Here's the Deal: 📅 ✖

If you cancel, we'll try to re-rent your date.

- ✅ **If we succeed** → we refund 50% of your booking payment.
- ✖ **If we don't** → the full amount stays with us.
(Security Deposit and extras? Covered in Rule #6 — non-refundable, remember? 😊)

8 📅 🔄 Date Change = Subject to Availability 📅 🔄

Life happens — we totally understand! If you need to change your date:

- 🔍 We'll check availability for your new preferred date.
- ✅ **If available** → we can move your booking, BUT it's treated as a NEW booking.
- 💰 **Price differences may apply** — peak season, weekend rates, or rate hikes mean you pay the difference. No grandfathering old rates!



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- **✗ If new date is unavailable** → you stick to the original date or cancel (and see Rule #6 for the sad truth).

So choose wisely, dear host! 😊

"Change is the only constant — but it might cost you extra!" 🔄

9 Rates Can Change 📊

All rates — Hall Rent, Security Deposit, Optional Charges, Pay-Per-Usage, etc. — are subject to revision by our Managing Committee from time to time. We'll keep you posted!

10 Taxes & Service Charges 📄

Government taxes and service charges apply as per applicable laws. We don't make the rules, we just follow 'em!

"In this world, nothing is certain except death and taxes." — Benjamin Franklin (We're not that dramatic, but taxes are real!) 😊

🎉 PART 2: YOUR EVENT DAY

(Timings, Setup, Vacating & Overtime)

1 1 Strict Possession & Vacating Times ⌚

Each package comes with a fixed start and end time. **Please stick to it.** Why? So we can clean, sanitize, and prep for the next celebration. Teamwork makes the dream work!

1 2 Setup & Breakdown Within Rental Hours 🛠️⌚

Your rental time includes setup AND breakdown. Please plan accordingly — we don't want anyone rushing or stressing!

1 3 Start on Time, End on Time ⌚

We trust you'll begin promptly at the scheduled start time. And at the end time, we kindly ask all guests, vendors, and invitees to vacate gracefully. No lingering, please!

"Punctuality is the politeness of kings — and of awesome hosts!" 👑

1 4 Overstaying? Extra Charges Apply! 💰⌚

If you go overtime:



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- 🏠 **Hall extension** → 15% per hour (subject to availability).
- 🛏 **Extra room stays** → ₹2000 per hour.
We love having you, but time is money — and we've got another event to prep for!

"Time is money. And we charge by the hour!" ⌚

1 5 **Need Extra Hours Outside Standard Timings?** 🌙

Standard hours are 8:00 AM to 10:00 PM. If you need the hall earlier or later, just ask — we're happy to help (subject to availability, of course)!

1 6 **Power & Water AUTO-DISCONNECT at Closing Time** ⚡💧

At the stroke of your end time, power and water will automatically disconnect. So wrap up in style before the lights go out! ⌚

"Cinderella had a curfew. So do you!" ⌚

✓ **PART 3: WHAT'S ALLOWED & WHAT'S ABSOLUTELY NOT**

(The "Please-Don't-Make-Us-Cry" Section)

1 7 **NO FOOD & BEVERAGES IN THE PARTY HALL – STRICTLY PROHIBITED!**



We know, we know — food is life. But **the main party hall is a NO-EAT, NO-DRINK zone.**

Crumbs on the dance floor? Sticky spills on the carpet? Oily fingerprints on the walls? Not on our watch!

All food and beverages must be enjoyed ONLY in designated dining areas. We've set up beautiful spaces just for that. Please help your guests follow this — because deep cleaning after a food fight isn't our idea of a good time. 😊

"A party without food is a meeting. A party with food in the hall is a cleaning nightmare!"



(If we spot food or drinks in the hall, we reserve the right to politely but firmly ask you to move it out.)



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1 8 ● ABSOLUTELY NO FIREWORKS – PERIOD! 🚫🔥

We love celebrations, but we love our roof (and your eyebrows) even more!

Fireworks, firecrackers, sparklers, or any kind of pyrotechnics are STRICTLY PROHIBITED.

No exceptions. No "just one small one." No "but it's our tradition."

We're a fire-safe venue, and we intend to stay that way. If you want a grand entrance, we're happy to help you plan one — without the fire hazard! 🔥 ❌

"The only sparks we allow are the ones between you and your dance partner!" 💃🕺

1 9 No Smoking, Alcohol, Intoxicants, Cards, or Narcotics 🚭🚫🎴🚫

We're a clean, family-friendly venue. Violation = ₹10,000 penalty per incident (for extra cleaning and sanitization). Let's keep it classy, okay?

"What happens in Vegas, stays in Vegas. What happens here... well, we're not Vegas!"



2 0 No Spitting of Pan, Gutkha, or Tobacco 🚫🤮

Seriously. Just don't. Spitting = ₹1,000 fine per incident. Eww. Please. 🙏

"Spitting is for camels, not for classy guests!" 🐪

2 1 No Pets Allowed 🚫🐾

We adore furry friends, but they can't join us here. Sorry, paw-some buddies! 🐾

"We love your dog. We just don't want him doing the doggy paddle in our pool!" 🏊🐶

2 2 No Firearms or Weapons 🚫🔫

We're all about peace, love, and bhangra. No weapons allowed — period.

"The only shots we serve are chai shots!" ☕

2 3 Guests Sleep ONLY in Bedrooms 🛏️

Verandas, halls, and common areas are NOT for sleeping. Let's keep sleeping beauty in the right place!

"Sleeping in the hall? That's what honeymoon suites are for!" 😴

2 4 No Pasting, Nailing, or Hammering on Walls/Ceilings 🚫🔨

We love your decor ideas, but please don't damage our beautiful walls. Use carpet protectors if setting up stalls. Let's keep the place pretty!



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"If it needs a hammer, it needs a second thought!" 🛠️

2 5 No Pasting on Granite, Steps, or Existing Carpet 🗑️ ❌

Same as above — be kind to our surfaces! Any damage will be charged to you.

🔧 PART 4: VENDORS & OUTSIDE SERVICES

(Who can do what — and who can't!)

2 6 Decorations & Floral Arrangements – 100% IN-HOUSE ONLY! 🌸 🏠

We adore your creative vision, but when it comes to flowers and decor, our in-house team takes the crown!

No outside decorators or florists are allowed. No exceptions. No negotiations. No "but my cousin is an award-winning event planner."

Our team knows every nook, cranny, and ceiling hook of this hall — they'll set up magic without leaving a single scratch or stray staple behind. ✨

"We've got the flower power. Trust us!" 🌸

2 7 Illumination, Audio & Video – You're Free to Bring Your Own! 💡 🎵

Lights, cameras, speakers, projectors — go ahead and dazzle us!

Just make sure your vendors play nice with our space and follow safety guidelines. (We trust you'll pick the pros!)

"Let there be light! (And if you bring your own, we're cool with that too!)" 💡

2 8 Outside Catering Allowed – With Conditions! 🔍 ✅

Yes, you can bring your own caterer! BUT:

- 💰 Kitchen rental, cleaning, and garbage removal charges apply.
- 📄 Your caterer **MUST** follow our guidelines and share their certification.
- ❌ **No rooms provided for catering staff** (except kitchen).
- 🗑️ Caterers must carry their **OWN** garbage and leftovers. Clean as you go!

"Your caterer cooks. You clean. We supervise!" 🔍 😊



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2 9 No Child Labour 🧒🚫

We believe in happy, safe celebrations for everyone. Please ensure no child labour is employed for your event. ❤️

3 0 Loading/Unloading = Your Responsibility 📦💪

Our staff aren't a moving company (bless their hearts!). Please handle your own gear. We're here to smile, not to lift!

"We're not gym trainers. Please bring your own muscles!" 💪

3 1 What's Ours Stays Ours 🏠🔒

Please don't take any GABH property home as a souvenir. We're flattered, but no. 😊

3 2 Outside Vendors May Be Allowed at Management's Discretion 🤝

For any outside vendor not covered above (e.g., speciality acts, etc.), management reserves the right to allow or deny — and may charge additional security deposit.

🔒 PART 5: SAFETY & LIABILITY

(Keeping everyone safe and sound!)

3 3 Get Your Permits in Advance! 📄✅

All statutory permissions (police, sound, excise, etc.) must be obtained by YOU well before the event. Share copies with us **at least 3 days before** the event. No papers = no party!

"Permits are like invitations — without them, nobody gets in!" 📋

3 4 Emergency Exits – SACRED & UNBLOCKED 🚪🚒

Please do NOT block emergency/fire exits. We'll clear them ourselves if needed — for everyone's safety. At least two clearly signboarded exits must remain accessible at all times.

"The only thing we want blocked is bad vibes — not emergency exits!" 🚪

3 5 Fire Safety First! 🔥🚒

Use fire-retardant materials. Follow all fire department guidelines. We want you safe and sound, always!



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3 6 Music Off at 10:00 PM SHARP 🎵 🚫

Let's not wake the neighbours (or the police)! Music system = prohibited after 10:00 PM. No exceptions.

"Even DJs need their beauty sleep!" 😴 🎧

3 7 Extra Security Available 👮 💰

We can provide additional security at an extra charge — because you can never be too safe!

3 8 Force Majeure – Acts of God, War, Government Orders 🏛️ ⚖️

If circumstances beyond our control (natural calamities, government orders, declared war, etc.) make it impossible to hold your event — **neither party is at fault**. We'll figure it out together, but we can't be held liable.

"We can control the AC. We can't control the Almighty." 🙏

3 9 🚫 SERVICES PROVIDED IN GOOD FAITH – WE ARE NOT LIABLE FOR UNFORESEEN ISSUES 🤝 ⚠️

We genuinely want your event to be flawless — and we'll go above and beyond to make that happen. **However**, we need to be completely upfront:

All amenities, equipment, lifts, AC, power, water, and services are provided in GOOD FAITH — meaning we do our absolute best to keep everything running smoothly.

BUT — and this is a big BUT — if something goes wrong that is **beyond our control**, we simply **cannot be held liable**.

For example:

- 🚚 The **goods lift suddenly stops working** mid-event? 🚚
- ⚡ A **power fluctuation** despite our backup systems?
- 💧 A **water supply issue** from the municipal line?
- ❄️ An **AC unit decides to take a nap** on the hottest day of the year?
- 🚒 **Theft, accidents, natural calamities, or any mishap?**

We will fix it on PRIORITY. Our team will be on it like superheroes — calling technicians, arranging alternatives, doing whatever it takes to get things back on track.



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But we cannot guarantee it won't happen, and we cannot take responsibility for any loss, delay, or inconvenience caused.

Think of it this way: we promise to give our 100% effort, but we can't promise to control the weather, electricity grids, or mechanical gremlins. 🙄

By booking with us, you acknowledge and accept this. We're partners in making your day special — but even the best partnerships can't control the universe!

In short: We'll move mountains to help you. But if the mountain moves on its own, that's not on us. 😊

"We're your venue, not the Avengers. But we'll try our best!" 🧑‍🔧

4 0 You Indemnify Us ⚖️ 🛡️

You agree to hold GABH, its management, staff, and agents harmless from any claims, accidents, injuries, or damages that occur during your event — whether intentional or negligent. You also agree to pay all costs and attorney fees incurred in defending any such claims. We're all friends here, but we've got to be safe!

🔪 PART 6: GENERAL HOUSE RULES

(The "Keep It Clean & Classy" Section)

4 1 Cleanliness is Next to Godliness! ✨ 🧼

You'll arrange staff to keep things tidy during the event. We'll support you. After the event, restore open areas to their original level of cleanliness. Teamwork!

"A clean hall is a happy hall. A happy hall is a bookable hall!" 🧹

4 2 Separate Lifts – People & Goods! 🧑‍🚶 📦

- 🧑‍🚶 **Passenger lift** = humans only!
- 📦 **Goods lift** = food, structures, heavy stuff!

Please don't mix them up. Catering materials, food, and structures are **STRICTLY NOT** allowed in passenger lifts.

"People lift = people. Goods lift = goods. Mix them up = chaos!" 🤪



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4 3 Parking = First Come, First Served 🚗 P

No exclusive parking rights with your booking. Sorry, no reserved VIP spots!

"The best parking spot goes to the one who arrives earliest!" 🚗

4 4 Electricity, Water, Generator Fuel, AC – Extra Beyond Package ⚡ 💧 ❄️

These are NOT included in the basic rental beyond package hours. Additional AC = ₹1000/hour. Plan accordingly!

4 5 Banquet AC – Predetermined Hours Only ❄️ ⌚

AC runs for the hours mentioned in your package. Extra hours = extra charges. Fair, right?

"AC = Additional Charges. But we'll keep you cool!" 😎

4 6 Use the Space ONLY for Stated Purpose 🎯

No surprise activities, please! Use the facility and grounds only for what you booked them for.

4 7 The Host Must Inspect the Premise 👁️ ✅

When you arrive, inspect the hall. We expect it back in the SAME fabulous condition. Deal? 🤝

4 8 You're Responsible for All Liabilities 📁 🔒

Food, carpet, furnishings, equipment — you're fully responsible for any damage caused by you or your guests. We know you'll be careful!

4 9 COVID-19 Safety Measures 🧐 🧴

Encourage masks. Maintain 1-metre distance. Provide hand sanitizer, tissues, and bins with lids. Follow local health guidelines. Let's keep everyone healthy and happy!

"Safety is the new cool. Stay safe, stay stylish!" 😎

5 0 No Rooms for Catering Staff (Except Kitchen) 🔍 🚫

Caterers must carry their own garbage and leftovers. No sleeping arrangements for staff on premises.

⚖️ PART 7: DISPUTE RESOLUTION

(Because we're all adults here!)



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5 1 We'll Try to Settle Amicably First! 😊☕

We always prefer a friendly chat over a legal battle. If any dispute arises, we'll try our best to resolve it fairly and amicably.

"A cup of coffee and a calm conversation can solve almost anything!" ☕😊

5 2 Jurisdiction – Chennai Courts ⚖️🏛️

In the unlikely event that we can't agree, all disputes shall fall under the **exclusive jurisdiction of the Chennai Courts**. No surprises, no ambiguity — just clarity!

"We love you, but we also love the law. Chennai courts have the final say!" ⚖️

👥 Final Word from Us!

We're genuinely excited to host you! These rules aren't here to spoil your fun — they're here to make sure **everyone** has a safe, clean, and absolutely unforgettable experience.



"Rules are like rain — they make the flowers of fun grow better!" 🌸🌧️

Welcome to Green Apple Banquet Hall. Let's make your event legendary — joyfully, responsibly, and with zero stress! 🎉✨

If you have any questions, just ask. We're here to help! 📞😊

📄 Host Agreement Acknowledgment

By signing below, I acknowledge that I have read, understood, and agree to all **52 Rules & Regulations** outlined above. I understand that **no refunds** will be issued under any circumstances, and I accept full responsibility for my event, guests, and vendors as per the terms stated.

Host Name: _____

Signature: _____



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Date: _____

For Office Use Only:

Booking ID: _____

Hall Rent Paid: ₹ _____

Security Deposit Paid: ₹ _____

Total Amount Paid: ₹ _____

Event Date: _____

Coordinator Signature: _____